



# S A N D R I N G H A M

## **Note car parking charges start in March 2020**

### **Car Parking Season Pass Terms and Conditions**

#### **Your Car Parking**

Sandringham Estate operates an Automated Number Plate Recognition (ANPR) car parking system with exit barrier. This is not pay and display. On exit, ANPR equipment will recognise your number plate and the barrier will rise automatically.

The customer is responsible for notifying Sandringham Estate of your car make and model and your number plate. For Car Park Season Pass holders, details will be stored securely on car park management software and database.

On payment of your Car Park Season Pass, your car parking will remain valid for one calendar year (1<sup>st</sup> April to 31<sup>st</sup> March).

Disabled parking bays and a drop off point is available for disabled visitors subject to availability.

Sandringham Country Park is open daily throughout the year.

#### **Car Park Opening Times**

The car parks will be open from 7am until 9pm March to end October. 7am till 6pm November to February.

After these times the entry barrier will be locked.

#### **Change of Details**

If you change your car and/or vehicle registration you must inform Sandringham Estate to ensure that Sandringham Estate has up to date records and there is no delay or inconvenience. Failure to do so may mean that the exit barrier will not rise and you are unable to exit the car park.

#### **Validation of the Car Parking Season Pass**

Once your application has been processed, you will receive a letter and Car Park Season Pass. You will need to place a passport-sized photograph of yourself in the space provided and sign the pass.

Your Car Park Season Pass will be rendered invalid if:

1. Payment has not been received by Sandringham Estate.
2. Details of your vehicle and/or vehicle registration have changed and you have not informed Sandringham Estate of these changes.



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3. The Car Park Season Pass is not in date (your pass is valid from date of issue to 30<sup>th</sup> March 2021 inclusive).
4. You are visiting in a vehicle which has not been registered with Sandringham Estate.
5. The Car Park Season Pass is non-transferrable to any vehicle including rental / courtesy cars.

### **Access and Space Allocation**

There may be unforeseen times when one or all of the car parks may need to be closed. This may be due to the car parks being full to capacity or for safety and security reasons. A valid Car Park Season Pass does not guarantee or reserve a space for the pass holder's vehicle in any car park.

### **Large Vehicles**

Coaches, minibuses and large vehicles that are unable to fit into a standard parking bay should use the coach parking area on the North Car Park. There is no height restriction entering either car park.

### **Notes:**

Please make sure you supply a telephone number on application. This will only be used in the event we need to contact you concerning your vehicle. If you supply an email address, we will secure this according to our privacy statement and send you information regarding future events and activities if we have your permission.

### **Complimentary Gardens and Museum Admission**

With your Car Parking Season Pass we give complimentary access to the gardens and museum at Sandringham for the person whose photograph is on the Car Park Season Pass, you will be permitted general admission to Sandringham Gardens and Museum during the main visitor season (April until October) Excludes special events. Please check for opening times via our website or publicity material. We reserve the right to alter opening times and dates without prior notice.

Wheelchair access is available throughout the grounds. Registered assistance dogs only are permitted in Sandringham Gardens and Museum.

### **Sandringham Shop**

The Car Parking Season Pass will also gain you a 10% discount on your purchases in our Gift Shop for the year from 1<sup>st</sup> April 2020 to 31<sup>st</sup> March 2021. We regret that discount does not apply to purchases of fresh food, apple juice, postage stamps and charity Christmas cards, and cannot be used in conjunction with any other offer or discount. Please also remember that you must show your card to claim your discount.