



# SANDRINGHAM

## Membership Terms and Conditions

### Car Parking

Sandringham Estate operates an Automated Number Plate Recognition (ANPR) car parking system with exit barrier. This is not pay and display. On exit, ANPR equipment will recognise your number plate and the barrier will rise automatically.

The customer is responsible for notifying Sandringham Estate of your car make and model and your number plate. Members details will be stored securely on car park management software and database.

On payment of your membership, your car parking will remain valid for one calendar year from date of purchase.

Disabled parking bays and a drop off point is available for disabled visitors subject to availability.

Sandringham Country Park is open daily throughout the year.

### Car Park Opening Times

The North car park will be open from 6am until 9pm daily. The West car park from 9am till 5pm.

After these times, the entry barrier will be locked.

### Change of Details

If you change your car and/or vehicle registration you must inform Sandringham Estate to ensure that Sandringham Estate has up to date records and there is no delay or inconvenience. Failure to do so may mean that the exit barrier will not raise and you will be unable to exit the car park.

### Validation of your Membership

On your first visit to the gift shop or ticket office we will take a picture of you that will be stored on our system to identify you when using your Membership in the future.

Your Car Park Season Pass will be rendered invalid if:

1. Payment has not been received by Sandringham Estate.
2. Details of your vehicle and/or vehicle registration have changed and you have not informed Sandringham Estate of these changes.



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3. Your Membership is not in date.
4. You are visiting in a vehicle which has not been registered with Sandringham Estate.
5. The Membership is non-transferrable to any vehicle including rental / courtesy cars.

## **Access and Space Allocation**

There may be unforeseen times when one or all of the car parks may need to be closed. This may be due to the car parks being full or for safety and security reasons. A valid Membership does not guarantee or reserve a space for the pass holder's vehicle in any car park.

## **Large Vehicles**

Coaches, minibuses and large vehicles that are unable to fit into a standard parking bay should use the coach parking area on the North Car Park. There is no height restriction entering either car park.

## **Notes:**

Please make sure you supply a telephone number on application. This will only be used in the event we need to contact you concerning your vehicle. If you supply an email address, we will secure this according to our privacy statement and send you information regarding future events and activities if we have your permission.

## **Complimentary Gardens Admission**

With your Membership we give complimentary access to the gardens at Sandringham for the person whose photograph is on our system connected to the Membership, you will be permitted general admission to Sandringham Gardens during the main visitor season (April until October) Excludes special events. Please check for opening times via our website or publicity material. We reserve the right to alter opening times and dates without prior notice.

Wheelchair access is available throughout the grounds. Registered assistance dogs only are permitted in Sandringham Gardens.

## **Sandringham Shop**

The Membership will also gain you a 10% discount on your purchases in our Gift Shop. We regret that discount does not apply to purchases of fresh food, apple juice, postage stamps, plants and charity Christmas cards, and cannot be used in conjunction with any other offer or discount. Please also remember that you must show your card to claim your discount.